

Drug Demand Reduction Coalition (DDRC) - Treatment Team

MINUTES

Wednesday 12/19/12

9:00 AM-11:00 AM

Location: NORAPC - 2601 Tulane Ave., Ste. 400, NOLA 70119

Attendees: Erika Sugimori (New Orleans Regional AIDS Planning Council), Kelli Bertrand (MHSD), Bob Gallati (Consultant), Richard LaPratt (Via Link), Peter Winsauer (LSUHSC Alcohol Resource Center), Eric Odom (Addiction Resources), Chris Boling (Magellan), Calvin Johnson (MHSD), Cathy Storm (MHSD), McKensie (Kirchner), Debra Morton (RSD)

Materials provided:

- *Agenda*
- *Business cards for examples of two websites serving as central repositories for community resources –New Orleans Housing Website (nolahousingresources.org) & Louisiana Resource Guide (mylrg.org)*

The meeting began at 9:10 AM.

1. Welcome/Introductions

2. Review of Agenda

3. Goal 3 – Activity 1: Conduct data systems status assessment

- **Overview of LADS data system:** Cathy Storm described the data collected through LADS – demographics, service ticket/utilization data, admission and discharge dates, individual's history in terms of treatment history, contact with the criminal justice system, whether they have housing or employment upon discharge. No progress or treatment notes are collected. Limitation/s: Data is only collected from state providers. Data collected is only for uninsured individuals. Questions: LADS was expected to be de-activated and replaced by Magellan's data system, but it is unclear what the future holds for LADS at this time.
- **Overview of Magellan data system:** Chris Boling described Magellan's data system, which has 3 components – 1. A national level electronic medical record (EMR); 2. A state level EMR for Louisiana; 3. Clinical Advisor for Magellan affiliates, a web-based practice management / electronic behavioral health record application.
 - o The LA EMR has been collecting data since March 1, 2012. It contains encounter data for services needing prior authorization. Other encounters go straight to claims. While data is not entered here, data can be extracted elsewhere
 - o Clinical Advisor is a client level database allowing for patient management. Progress and treatment notes are collected here. Limitation/s: Data is only collected for Magellan network providers. The application has not been rolled out across the entire network at this time.

Note: At this time LADS data is not integrated in Magellan's system due to confidentiality.

- **Overview of HMIS data system:** Richard LaPratt described the Homeless Management Information System which collects client level service utilization data (e.g, demographics, length of time in the system, type of service received) for all housing and homelessness prevention agencies funded by federal Housing and Urban Development (HUD) dollars.
- **Overview of 211 data system “icarol(sp?)”:** Richard LaPratt described the system and presented a listing of substance abuse providers extracted from the data system for the Greater New Orleans area. Through the call center, Via Link also has a picture of demographics, community service needs, referral and follow-up (by caller self-report) data collected from callers.
- **General discussion:** The group may need a detailed data crosswalk to clarify data resources and limitations. The focus of clarifying data resources wavered between information needed for referrals to facilitate access to behavioral healthcare and data to enhance services delivered. Another aspect of the data mentioned was for use in evaluation and planning, to answer questions such as: 1. Is the program successful?, 2. Is the plan successful?, 3. What are we not doing that we need to be doing?

Several other questions arose throughout the data discussion:

- o Where does recovery come in to play?
- o Can data be shared via data sharing agreements and receipt of client consent?
- o What types of sharable data will there be in the future?
- o What should we do next?
 1. Establish a central repository for a comprehensive list of resources (MHSD, Via Link, Other)? Either updated by a central coordinating body/agency or updated by providers themselves?
 2. Outreach to all organizations to complete the NSSATS and gather statistics on local snapshot of need, access and capacity?

4. **Next Meeting Date & Location:** The next meeting is January 16, 9 AM – 11 AM at the New Orleans Regional AIDS Planning Council (NORAPC) - 2601 Tulane Ave., Ste 400.
5. **New Business:** None
6. **Announcements:** None
7. **Adjourn:** The meeting was adjourned at 11:15 AM.